

## Warranty provisions and scope of application

### Durability guarantee

The warranty period for Alu-Dibond pictures purchased from the guarantor is 5 years for the following defects: Defects in color brilliance, defects due to faulty bonding of the aluminum panels and for defects in the pre-assembled wall brackets including faulty bonding. After receipt of the returned goods and subsequent inspection by us, you will receive a refund of the purchase price or a subsequent delivery of the item at our discretion. The guarantor may refuse subsequent delivery if this is only possible at disproportionate cost. If the subsequent delivery is disproportionate, you will be refunded the purchase price. In the event of a refund of the purchase amount, we will use the same payment method as for the purchase. For example, if you paid via PayPal, you will also receive the amount back via PayPal.

#### Guarantor

The guarantor is Dirk Eichler, Neviandtstr. 38, 42117 Wuppertal, Germany.

#### Making a claim under the guarantee

You can notify the guarantor of the warranty claim before the warranty period of 5 years has expired. The guarantee period begins from the day on which you or a third party named by you, who is not the carrier, took possession of the goods. The request for warranty can be sent by e-mail to [info@cam-b.de](mailto:info@cam-b.de) or in writing to the above business address. You must return the goods to be exchanged to the guarantor or send them back to the guarantor at your own expense within 14 days of asserting the warranty claim. In the case of a return shipment, the timely dispatch of the goods is decisive for the deadline. The cost of returning the goods within Germany is approx. 7.50 EUR.

#### Statutory warranty rights

We would like to point out that you are entitled to statutory rights in the event of defects, which are not restricted by this guarantee. The exercise of these rights is free of charge.

#### Legal wording

§479 Special provisions for guarantees (1) A guarantee declaration (§ 443) must be drafted simply and comprehensibly. It must contain the following: a reference to the consumer's statutory rights in the event of defects, that the exercise of these rights is free of charge and that these rights are not restricted by the guarantee, the name and address of the guarantor, the procedure to be followed by the consumer to invoke the guarantee, the identification of the goods covered by the guarantee, and the terms of the guarantee, in particular the duration and territorial scope of the guarantee cover.(2) The guarantee statement shall be made available to the consumer on a durable medium at the latest at the time of delivery of the goods.(3) If the manufacturer has given the consumer a guarantee of durability, the consumer shall have at least one claim against the manufacturer for subsequent performance during the period of the guarantee in accordance with Section 439 (2), (3), (5) and (6) sentence 2 and Section 475 (3) sentence 1 and (5).(4) The validity of the guarantee obligation shall not be affected by the fact that one of the above requirements is not met.